

special employee advisory

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Message From Board Chairman Tom Carper

Dear Amtrak employees,

I am extremely pleased to inform you that the board of directors has unanimously agreed to retain President and CEO Joe Boardman through 2013.

Since he was tapped for the job in November of 2008, Joe has been a strong and visible leader dedicated to providing Amtrak the vision and stability needed to guide the railroad into this new era of passenger rail.

Joe's focus on a safer, greener and healthier Amtrak will enhance safety, improve the reliability of our services, reduce trip times and increase speeds, yield targeted and effective infrastructure investments, and ensure the delivery of quality customer service. And as we near the end of the fiscal year, it appears we will rival our all-time-high ridership and ticket revenue record from FY 2008.

With the implementation of Safe-2-Safer, he has dedicated himself to creating a safer and more collaborative working environment. His sincere desire to build a culture of accountability and ownership is evident in his own words and deeds.

Through Joe's leadership, we announced last week the purchase of 130 new single-level cars for long-distance service, the first step in making a long-term fleet plan that was issued in February a reality.

Joe is also strengthening our relationships with state, commuter and other partners to add frequencies to current routes and develop service in new markets. In addition, he is setting the stage for Amtrak to be a competitive force as we expand our role in new

markets as America's only high-speed rail operator.

In addition, Joe takes an active interest in the Amtrak workforce, visiting facilities and meeting many of you. He is a part of the Amtrak family and is committed to building and strengthening relationships, from states to labor organizations.

As you may know, this month we welcomed three new members — Anthony Coscia, Bert DiClemente and Jeffrey Moreland — to the board. We were all proud to make giving Joe a strong vote of confidence one of this new board's first decisions.

On behalf of the entire board, I thank Joe for his commitment and service to Amtrak and look forward to working with him in the coming years.

Sincerely,



Tom Carper
Chairman, Board of Directors



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