

# Service Trades Council Union

March 27, 2020

Mrs. Christie Sutherland  
Director, Labor Relations  
Walt Disney World Parks and Resorts  
1675 Buena Vista Drive  
Orlando, FL 32830

Sent Via Email & US Mail

Dear Christie:

We were proud to announce to Union members and to the world that Disney had agreed to continue paying Cast Members through March 31 while the parks and resorts are closed. We repeatedly applauded Disney in the media for leading the way in the hospitality industry.

As March 31 gets closer and closer, however, we have no decision from Disney. Cast Members are in the dark, worried how they will pay their rents or mortgages and feed their children.

We believe the right thing for Disney to do is to extend the agreement with the Unions to continue paying Cast Members and providing them insurance benefits through April 30. Disney can continue leading the way in Central Florida.

We look forward to meeting with Disney soon to extend our agreement. On behalf of 42,000 Disney Cast Members represented by the 6 Unions of the Service Trades Council,

Sincerely,



Matt Hollis  
President