



Charles D. Baker, Governor
Karyn E. Polito, Lieutenant Governor
Stephanie Pollack, MassDOT Secretary & CEO
Steve Poftak, General Manager



January 2, 2020

David Scorey
General Manager
Keolis Commuter Services
470 Atlantic Avenue, 5th Floor
Boston, MA 02110

Dear Mr. Scorey:

On Thursday December 26, 2019, we experienced a significant service disruption on the Commuter Rail system. The incident that I am referring to is the derailment of Inbound Worcester Main Line train 518 at CP-3. As I am sure you will agree, incidents such as this are a true test to the motivation, dedication, and discipline of all those challenged with the tasks associated with re-railing the effected equipment, making repairs to the infrastructure, and restoring service with an unwavering attention to the safety of all involved. The complexity of these tasks can be magnified, especially following a major holiday.

The MBTA is lucky to be one of the few railroads in the country with it's own in-house re-railing crew and equipment. Over the years, the MBTA has made a significant investment in this area, as we recognize just how important it is to have these resources available at a moment's notice. Obviously, these tools are of no use without the skilled operator personnel available to operate, maintain, and deliver this program. I wanted to take this opportunity to recognize the following members of "wreck crew", who regularly drop everything to help complete monumental tasks that are so vital in the restoration of service following an incident such as the above-mentioned event:

Ty Jarret

Jacob Rosko

Mark Riley

Jason Haas

Mark Nagle

Brian Manley

These members of the Keolis team should be commended for a job well done!

Sincerely,

Ryan Coholan
Chief Railroad Officer